SDC Strategic Risk Register

Cross cutting risks

Generated on: 22 January 2024

Status	Risk Code	Title	Assigned To	Current Risk Matrix	Probability	Severity	Risk Score	Control	Control Score	Risk Target	Date for review	Latest Note
	SR1	High levels of inflation impacting upon Council budgets and	Andrew Cummings					The Budget Strategy and Medium Term Financial Plan should include a medium term analysis of the level of inflation.	1			
		Service Delivery		Probability	3	3	9	Capital Budgets must include sufficient contingency to allow for inflation and this should be incorporated within the Budget Strategy.	1	4		Inflation is currently at 4% so risk should
				Severity	J	J		HR Policies and Advertising should include details of the wider benefits of working for SDC	1	·		remain at current level
								Proactive measures to reduce energy consumption	1			
								Effective procurement of energy contracts	2			
	SR2	Information Governance Compliance -	Owen Chandler	Probability	2	4	8	Develop consistent Data Sharing practices and agreements	2	8		Re-assessed but no change to overall risk.
		The loss of control of		Severity				Develop Information Governance Champions	1			Severity not changed even with reduction in

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		data processed by the council						Improved insight of iGov function through improved reporting and recording of service usage, trends and feedback.	1			ICO fines against public authorities (best use of public funds). Probability remains unlikely due
								Improved retention policy compliance	2			to ongoing works and mitigations.
								Improved use of automation in council retention	2			Realistically, very unlikely to reduce the risk further. Main
								Up to date and accessible Training & Guidance	1			focus will be in improving the controls available.
	SR3	Failure to develop a balanced budget managing	Andrew Cummings					Develop a series of savings proposals and income generation opportunities to meet the targets in the MTFP	1			
		Council Priorities within available funding		1				Continue to explore the development of appropriate partnerships and efficient joint ventures	1			Budget Strategy has now been approved by Council with a
		randing		Severity	2	3	6	Potential to increase income through measures such as: Council Tax and fees and charges	1	6		balanced position over the next two years anticipated.
								Ensure Treasury Management and Capital Strategies are aligned with targets in the MTFP	1			
								Establish and implement	1			

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								a public consultation strategy				
								Use budget monitoring to ensure that budgetary control is maintained and income targets are monitored	1			
	SR4	Emergency planning	Keith Gerrard					Council to identify priorities, and required resources, as part of the MTFP process	1			
								Ensure ICT hardware and software maintained at appropriate levels	1			
								Individual service continuity plans fit for purpose and adhered to	1			An emergency
				Probability O	2	3	6	Workforce plan to secure expertise to avoid service failures	1	3		management structure is now in place and a number
				Severity				Ensure data backup system fit for purpose	1			of key documents have been updated.
								Adequate resources on hand to respond to emergencies - To include Strategic, Tactical and Operational Response	1			
								Communication strategy to keep stakeholders informed of service availability	1			

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②	SR5	is required to increase its contributions to the Gloucestersh	Andrew Cummings					Ensure service redesigns or other staffing changes takes account of financial impact of changed staffing levels on pension fund contributions	1			
		ire Pension Fund above the MTFP provision.		Severity	1	2	2	Ensure MTFP accurately reflects contribution likely to be required based upon current funding levels and future projections	1	2		
								Ensure Treasury Management decisions take account of investment benefits potentially available from ad hoc payments to pension fund	1			
Ø	SR6	Statutory changes to waste legislation	Mike Towson					Monitor and manage new garden waste customer requests to maximise revenue from the service.	1			Score downgraded following government announcements in Oct 23. Twin
		could mandate waste		2 O				Effective management of UBICO contract.	1			streaming to be permitted and
		collection alterations.		Probability	3	1	3	Maximise effective use of existing resources.	1	2		therefore no fleet change on recycling
				Severity				Keeping up to date with emerging legislative changes and good practice.	1			required. Some alterations will be required in time for March 26 and March

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												27.
	SR7	Difficulty in recruiting and retaining staff with the right skills,	Lucy Powell					Adopt policies which promote staff development and retention, in line with the SDC people Strategy	2			
		values and behaviours						Adoption and implementation of efficient and professional recruitment policies and practices	2			
				Probati®y O	2	2	4	Purchase and implement HR software with effective recruitment modules	2	2		Scoring changed to reflect the original
				Severity				Where appropriate developing partnership arrangements with other public sector partners to share risk and build capacity	1			position on Excelsis
								Transfer risk through outsourcing if appropriate	2			
								Review benefit package for staff, including financial and non-financial rewards measure	1			
	SR8	The loss of income from	Mike Towson	2				Effective management of UBICO contract.	1			No risk score change.
		recycling/inc entive credits and the		Severity	2	3	6	Keeping up to date with emerging legislative changes and good	2	3		Recycling material markets remain

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		potential for increased costs of recyclate processing.						practice. To keep lines of communication open with the County Council to maximise the lead in time for any changes to payment received	1			volatile, illustrated by the reduction in income from our fibre stream in 23/24. Food waste incentive payments reduced in
								MRF Contract - the value of recylates collected by the Council are determined by industry benchmarks, this may have an impact of the amount received (income) or the costs incurred of disposal	2			recent years, so unlikely to change further in the short term.
	SR9	Low of levels of staff wellbeing and mental health	Lucy Powell	Probability	2	2	4	Introduction of wellbeing champions to engage with staff across the Council to talk openly about wellbeing and working with HR, SLT and LMT to share thoughts and recommendations on staff wellbeing	1	1		Scoring changed to reflect the original
				Severity				Creation and promotion of a set of Corporate Values and Behaviours to reflect the culture that we desire at SDC	1			position on Excelsis
								A comprehensive set of employee support tools	1			

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								which are also open to elected members. This is to include mental health first aiders and counselling services.				
								Member development group to consider development need of Councillors	1			
								Maintaining our workplace wellbeing award from Healthy Lifestyles Gloucestershire	1			
								Absence monitoring is used to track levels of mental health absences and corrective action taken where appropriate	1			
								An annual staff survey, supplemented by more regular wellbeing surveys, is used to understand the current priorities for staff and respond accordingly.	1			
	SR10	Failure to deliver the canal project on time and/or to	Chris Mitford- Slade	Probability	4	3	12	Close monitoring at Project Team and Board level of all expenditure and forecast costs to completion	1	2		Probability risk increased to reflect delays in obtaining planning permission,
		budget	Severity				Seeking additional funding from partners and through NLHF and fund-	1			the increasing funding gap and the uncertainty of the	

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								raising, for any identified funding gaps				future funding streams
								Agreeing extensions of time for project completion with NLHF and project partners as required, in light of delays caused by Covid-19, cost inflation and other external factors outside local control.	1			
								Continued effort to secure required consents and land (or options to secure land).	1			
								All project partners and NLHF kept closely informed and ready to act in the event that any of the identified triggers materialise	1			
	SR11	Government white paper on levelling	Andrew Cummings					Assess impact of White Paper and work with neighbouring authorities	2			
		up results in changes to local government structure or funding		Severity	4	2	8	Active engagement with Gloucestershire County Council as they work towards their proposal for a County Deal	2	3		
		randing		-				Medium Term Financial Planning process to include financial	2			

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								implications of levelling as they become known				
Ø	SR12	Failure of SDC to play its full part in delivering the	Rachel Brain					Monitoring to highlight areas where further/priority action needs to be taken	1			
		ambitions set out in the 2030 strategy, to tackle the climate and ecological emergency and to do all in our power to become a		A Severity	1	3	3	Effective community and partnership governance in place to drive 2030 strategy ambitions, including a community engagement board at district level and Climate Leadership Gloucestershire at county level	1	1		
		carbon neutral district by 2030		Severity				Effective co-ordination of SDC's own actions as a leader by example to tackle the climate and ecological emergency	1			
								Effective monitoring and public scrutiny and reporting of progress towards 2030 ambitions	1			
	SR13	Successful cyber attack	Adrian Blick					Education of SDC network users	2			Severity and Probability kept at
	on the Council		Probability	3	3	9	Protecting SDC from penetration	2	6		Major/Likely (Nov 2023).	
				Severity				Reducing the extent of lateral movement across	2			Impact will depend on

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								Purchase cyber insurance to partially cover costs of any successful cyber breach	2			the nature of the attack and how fast it can be dealt with. Tooling, implemented in 2023, is assisting the ICT team in addressing vulnerabilities in a more timely manner and is reporting suspicious activity. Also, the strategy to move to dispersed cloud services is reducing the impact if a successful attack on the Ebley network occurs. The ICT team has well-practiced procedures for assessing impact of human error (clicking on links) and subsequent assessment and clean-up activity. Probability is unlikely to reduce to Unlikely as the levels of malicious activity is

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												increasing and the biggest risk remains human error which is very difficult to address. Tooling, implemented in 2023, is flagging potentially malicious emails and preventing users from accessing links that appear suspicious. However, this is not an exact science and hence a (reduced) risk of someone clicking on a malicious link remains.
	SR14	Business Continuity	Keith Gerrard					A complete review of business continuity is being undertaken.	1			
				Probability	3	2	6	Development of business continuity plans for all services	1	3		Severity has now reduced due to level of controls in place
				Severity				Creation of a comprehensive corporate recovery plan.	2			

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	SR15	Strike action by Ubico	Keith Gerrard	##ky	2	3	6			3		NJC Pay award has now been agreed and Ubico will be implementing for their staff.
				Severity	۷	Ü	Ü			Ü		The results of the anticipated second union ballot did not reach the required threshold for industrial action.
	SR16	Non compliance with PCI DSS		Severity	3	2	6					Failure to comply with the PCI DSS may lead to the Council being subjected to fines and also reputational damage should card data be compromised
	SR17	Failure to fulfil the	Paul Bowley					Validation of Building Control Inspectors	2			From the 6th April 2024, legal changes
		requirements of the building						Registration with the Building Safety Regulator	1			associated with the building safety act
		safety regulator.		Severity	3	3	9	Building Safety Regulator oversight	1			2022 will be introduced that will fundamentally change the way building control services are delivered. The

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												building safety regulator will oversee the changes which include mandatory registration of building inspectors, operational rules and KPI's.
												Four members of the team have sat competency exams, results are awaited. There will be one further opportunity to sit the assessment prior to the 6th April. Once validated inspectors will register with the BSR, this will determine the type of work they can assess. Validation/registration is over a 4 year cycle.
												Work on the OSR and KPI's has started in preparation.

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	SR18	Selected Development Partner doesn't deliver the Brimscombe Port Development resulting in delays to the delivery of new housing and the restoration of the Port Basin and reputational damage to the authority		Severity	2	3	6	Effective Dialogue with Development Partner	1	3		

	Risk Status
	Alert
	High Risk
	Warning
②	ок
?	Unknown